

UHC-Managed Care Plans-Requirement for Electronic Referrals from PCP

March 17, 2021

For all United Health Care Managed Care plans (Medicaid, Child Health Plus, HARP and Exchange plans, excluding Medicare Advantage), a referral is going to be required for all patients now, regardless of their age or diagnosis if they are being referred for podiatry care.

There is a grace period for the month of March where if a referral is not on file from the patient's PCP, it will not cause a claim to deny. **The United Healthcare Community Plan will start denying claims for dates of service on or after April 1st if a valid referral is not on file.** Podiatrists are not eligible for standing referrals per the managed care plan based on the conditions listed by UHC.

Click on the links for additional information regarding the changes, and how providers can enroll on a special portal to verify referrals for United Healthcare Community Plan members:

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- ⇒ <https://www.uhcprovider.com/en/resource-library/news/featured-news-2021/ny-referral-updates-comm-plan.html>
- ⇒ <https://www.uhcprovider.com/content/dam/provider/docs/public/commplan/ny/bulletins-and-newsletters/NY-Faqs-New-Requirement-PCP-Referral-Specialists-New-York.pdf>
- ⇒ <https://www.uhcprovider.com/en/referrals/referrallink-app.html>