

## 2023 Medicare Part B Update – Annual Meeting of the New York Podiatric Medical Association

January 19, 2023









## Today's Presenters

- Provider Outreach and Education
  - Jim Bavoso







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## No Recording

- Attendees/providers are never permitted to record (tape record or any other method) our educational events
  - This applies to our webinars, teleconferences, live events and any other type of National Government Services educational events





## Objectives

■ To help podiatrists and their billing staff learn how to avoid requesting an appeal by providing education on how important it is to apply the LCD for Routine Foot Care and Debridement of Nails (L33636) to routine foot care claim submissions.





## Agenda

- Status COVID-19 Public Health Emergency
- Medicare Physician Fee Schedule 2023
   Deductibles and Coinsurance
- 2022 E/M Changes
- Telehealth
- Medical Review Targeted Probe & Educate
- Your questions





# National Government Services (NGS) as the Medicare Administrative Contractor (MAC)

- The Information presented here represents NGS as the MAC for J6 and JK.
- J6 states of Illinois, Minnesota and Wisconsin
- JK states of Connecticut, Maine,
   Massachusetts, New Hampshire, New York,
   Rhode Island and Vermont
- If you practice in a state other than these, please contact your Local MAC for specific guidance.



## Staying Informed COVID-19 Public Health Emergency





## Renewal of the Public Health Emergency

- January 11, 2023, the Public Health Emergency (PHE) has been extended an additional 90 Days
- COVID-19: Renewal of Determination that a Public Health Emergency Exists (hhs.gov)

## CORONAVIRUS

Stay up-to-date with the latest news on the Coronavirus





## Special Disclaimer and Suggested Actions

- During COVID-19 PHE, information and instructions may change and will turn to prior instructions following PHE
  - PHE set to expire on 4/11/2023
  - U.S. Department of Health & Human Services Public Health Emergency
- Vital to ensure providers receive latest information
- Take steps to ensure you have access to the latest updates by signing up for email communications
  - CMS Email Updates and
  - National Government Services Email Updates
- Routinely check
  - CMS <u>Current Emergencies</u> web page and
  - NGS <u>COVID-19</u> Medicare Topics web page





### NGS COVID-19 Homepage

Contact Us NGSConnex Subscribe for Email Updates Part B Provider in New York (JK) ▼



HOME EDUCATION ▼

**RESOURCES ▼** 

EVENTS ENROLLMENT

NT APPS -

Q

Education > Medicare Topics

COVID-19

#### COVID-19

Accelerated and Advanced Payment Program

Appeals

Claim Billing Guidance

COVID-19 Vaccine and Monoclonal Antibody

Medicare Coverage of Over-the-Counter COVID-19 Tests

Medicare Part A and B Billing for the COVID-19 Vaccine and Monoclonal Antibody

Post-Payment and Targeted Probe and Educate Updates

Provider Enrollment

#### COVID-19

The 2019 Novel Coronavirus (COVID-19) was declared a <u>PHE</u> on 3/13/2020. At the time of this update, the PHE remains in effect. Please visit <u>CMS'</u> Current emergencies web page for complete details on the PHE.

At National Government Services, the health and well-being of our beneficiaries, providers, our associates and communities is our top priority.

CMS' COVID-19 web page is a toolkit for providers who are looking for information on the COVID-19 vaccines, including enrollment and billing of the vaccine administration. There is also a comprehensive CMS Frequently Asked Questions to Assist Medicare Providers document to help you with your questions and concerns.

#### **Email Updates**

To keep you informed about the latest news and information from <u>NGS</u>, please ensure all staff in your office who interact with NGS sign up for our Email Updates by selecting the **Subscribe for Email Updates** link located at the top of our website.

Revised 10/20/2022





## COVID-19 Homepage



About CMS Newsroom

Search CMS.gov

Q

Medicare

Medicaid/CHIP

Medicare-Medicaid Coordination

Private Insurance Innovation Center

Regulations & Guidance

Research, Statistics, Data & Systems

Outreach & Education

Medicare > COVID-19

#### COVID-19

**Enrollment for Administering** COVID-19 Vaccine Shots

Coding for COVID-19 Vaccine Shots

Medicare COVID-19 Vaccine Shot Payment

Medicare Billing for COVID-19 Vaccine Shot Administration

SNF: Enforcement Discretion Relating to Certain Pharmacy Billing

Beneficiary Incentives for COVID-19 Vaccine Shots

CMS Quality Reporting for COVID-19 Vaccine Shots

COVID-19 Monoclonal Antibodies

New COVID-19 Treatments Add-On Payment (NCTAP)

#### COVID-19

This toolkit is for health care providers.

If you're a person with Medicare, learn more about your Medicare coverage for COVID-19 vaccines, and find a COVID-19 vaccine near you.

On October 19, 2022, the FDA amended the Novavax COVID-19 vaccine, Adjuvanted emergency use authorization (EUA) to authorize the use of a first booster dose for patients 18 years and older:

- For whom an FDA-authorized bivalent (updated) booster isn't accessible or clinically appropriate
- Who choose to get the Novavax booster because they wouldn't otherwise get a COVID-19 booster

On October 12, 2022, the FDA amended the Pfizer-BioNTech (PDF) and Moderna (PDF) COVID-19 vaccine EUAs to authorize bivalent formulations of the vaccines for use as a single booster dose in younger age groups. Your patients may know these as "updated COVID-19 vaccines":

- Pfizer-BioNTech: all patients 5-11 years old. Get important vial and dosing information.
- Moderna: all patients 6-17 years old. Get important vial and dosing information.

On August 31, 2022, the FDA amended the Pfizer-BioNTech (PDF) and Moderna (PDF) COVID-19 vaccine EUAs to authorize bivalent formulations of the vaccines for use as a single booster dose. Your patients may know these as "updated COVID-19 vaccines":

- Pfizer-BioNTech: all patients 12 years and older
- Moderna: all patients 18 years and older
- Timeline of Previous COVID-19 Vaccine EUAs





## Medicare Part B Premium and Deductibles





## 2023 Medicare Premium and Deductibles

2023 Premium and Deductibles	Amounts
Monthly Part B Premium *Individual income above \$97,000 up to \$123,000 pay higher part B Premium	\$164.90 (-\$5.20) *\$230.80
Part B Deductible	\$226 (-\$7)
Part B Coinsurance	20%
Mental Health Services	80%
Part A IH Deductible (first 60 days)	\$1,600 (+\$44)
Days 61 <sup>st</sup> -90 <sup>th</sup> Days	\$400 (+\$11)
Lifetime reserve day	\$800 (+\$22)
Skilled Nursing Facilities (21st_100th days)	\$200.00(+\$5.50)





## Medicare Physician Fee Schedule





## Medicare Physician Fee Schedule

- The CY 2023 MPFS is now available
- View the new fees using the <u>Fee Schedule</u>
   <u>Lookup</u> tool on NGSMedicare.com





## 2023 Physician Fee Schedule (PFS) Ratesetting and Conversion Factor

- The Consolidated Appropriations Act, 2023
- Revised 2023 PFS conversion factor is \$33.8872
  - A decrease of \$0.719 from the 2022 PFS conversion factor of \$34.6062
- Expiration of the three percent supplemental increase to the PFS payments for CY 2022





## Updated Medicare Economic Index (MEI) for 2023

- CY 2023 MEI update
  - 3.8 percent
  - Rebased and revised MEI weights were not used in the CY 2023 PFS ratesetting
  - Medicare economic index (MEI) means a measure of the inflation faced by physicians with respect to their practice costs and wage levels as calculated by CMS.





### Fee Schedules

NGSConnex Subscribe for Email Updates

Part B Provider in Connecticut ▼



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**ENROLLMENT** 

APPS ▼



#### Medical Policies

Find LCDs and related billing and coding articles



#### Enrollment

Getting started, after you enroll, and revalidating your enrollment



#### Fee Schedules

Code pricing search, payment systems, limits, and fee schedule lookup



#### Claims and Appeals

Learn about claims, top errors, fees, MBI and appeals



#### Overpayments

Repayment schedules, and post-pay adjustment



#### Medicare Compliance

Medical Review, Prior Authorization, Fraud & Abuse, CERT, and more



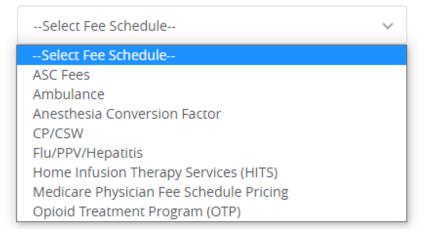


### **FEE SCHEDULE LOOKUP**

### Fee Schedule Lookup

To initiate a search, select a fee schedule type from the drop-down menu, complete all required fields, then select Search.

Select a Fee Schedule: \*

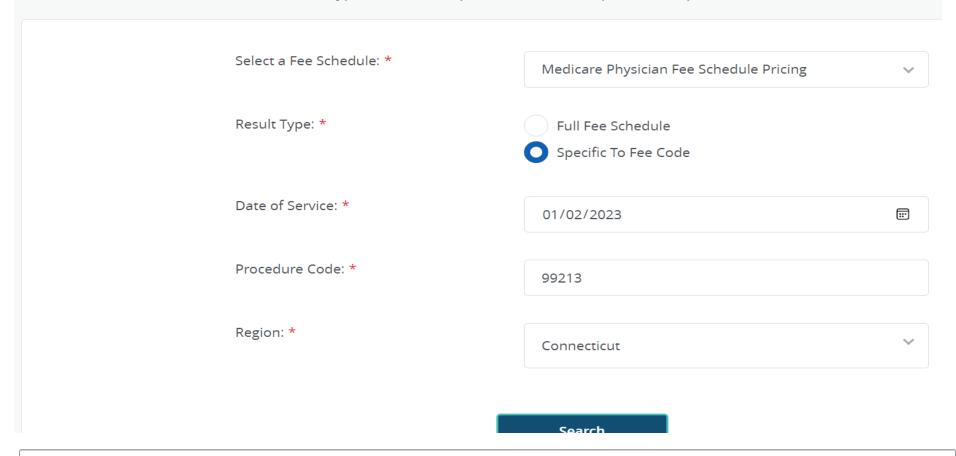






#### Fee Schedule Lookup

To initiate a search, select a fee schedule type from the drop-down menu, complete all required fields, then select Search.



		Non-OPPS	Capped Payment I	Rates (NON-OPPS)			
Modifier	NON FAC PAR	NON FAC NON PAR	NON FAC LC	FAC PAR	FAC NON PAR	FAC LC	
(Details)	94.44	89.72	103.18	67.84	64.45	74.12	

#### Medicare Physician Fee Schedule Pricing Fee Schedule

Procedure Code	Effective Date	State/Territory	Locality	Short Description
99213	01/01/2023	13102	00	Office o/p est low 20-29 mln

Non-OPPS Capped Payment Rates (NON-OPPS)						
NON FAC PAR	NON FAC NON PAR	NON FAC LC	FAC PAR	FAC NON PAR	FAC LC	
96.80	91.96	105.75	69.54	66.06	75.97	
Modifier Selected: (blank)						
Conversion Factor	Update Factor			FAC PE RVU	NON FAC PE RVU	
33.8872	1.0000	1.30		0.55	1.28	
Work GPCI	Practice GPCI			Reduced Therapy Amt	Endoscopic Base	
1.030	1.102	1.070		43.47		
	Conversion Factor  33.8872  Work GPCI	NON FAC PAR NON FAC NON PAR  96.80 91.96  Conversion Factor Update Factor  33.8872 1.0000  Work GPCI Practice GPCI	NON FAC PAR         NON FAC NON PAR         NON FAC LC           96.80         91.96         105.75           Modifier Selected:         Modifier Selected:           2000         Update Factor         Work Selected:           33.8872         1.0000         1.30           Work GPCI         Practice GPCI         Malpra	NON FAC PAR         NON FAC NON PAR         NON FAC LC         FAC PAR           96.80         91.96         105.75         69.54           Modifier Selected: (blank)           Conversion Factor         Update Factor         Work RVU           33.8872         1.0000         1.30           Work GPCI         Practice GPCI         Malpractice GPCI	NON FAC PAR         NON FAC NON PAR         NON FAC LC         FAC PAR         FAC NON PAR           96.80         91.96         105.75         69.54         66.06           Modifier Selected: (blank)           Conversion Factor         Update Factor         Work RVU         FAC PE RVU           33.8872         1.0000         1.30         0.55           Work GPCI         Practice GPCI         Malpractice GPCI         Reduced Therapy Amt	





#### Medicare Physician Fee Schedule Pricing Fee Schedule

Procedure CodeEffective DateState/TerritoryLocalityShort Description1171901/01/20231310200Trim nail(s) any number

Non-OPPS Capped Payment Rates (NON-OPPS)							
Modifier	NON FAC PAR	NON FAC NON PAR	NON FAC LC	FAC PAR	FAC NON PAR	FAC LC	
(Details)	15.26	14.50	16.68	7.79	7.40	8.51	
	Modifier Selected: (blank)						
Status	Conversion Factor	Update Factor	Work		FAC PE RVU	NON FAC PE RVU	
R	33.8872	1.0000	0.17		0.04	0.24	
Malpractice RVU	Work GPCI	Practice GPCI	Malp	ractice GPCI	Reduced Therapy Amt	Endoscopic Base	
0.01	1.030	1.102	1.070	)	0.00		
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Multiple Surgery	Bilateral Surg	ery As	sistant At Surgery	Two Surge	eons <u>Te</u>	am Surgery	
2	0	1		0	0		





### Fee Schedules

#### Fee Schedule Assistance

The fee schedule assistance page provides access to information about fee schedule definitions and acronyms.

#### Radiopharmaceutical Reimbursement

The Radiopharmaceutical Reimbursement page provides detailed information on claim submission and reimbursement allowances for radiopharmaceuticals.

#### National Fee Schedules

Access the CMS website to view and download the following national fee schedules:

- Ambulance Fee Schedule
- Ambulatory Surgical Center (ASC) Payment
- Clinical Laboratory Fee Schedule
- COVID-19: CMS Allowing Audio-Only Calls for OTP Therapy, Counseling, and Periodic Assessments
- Medicare Part B Drug Average Sales Price
- DMEPOS Fee Schedule
- Vaccines and Administration Pricing
- Home Infusion Therapy (HIT) Fees



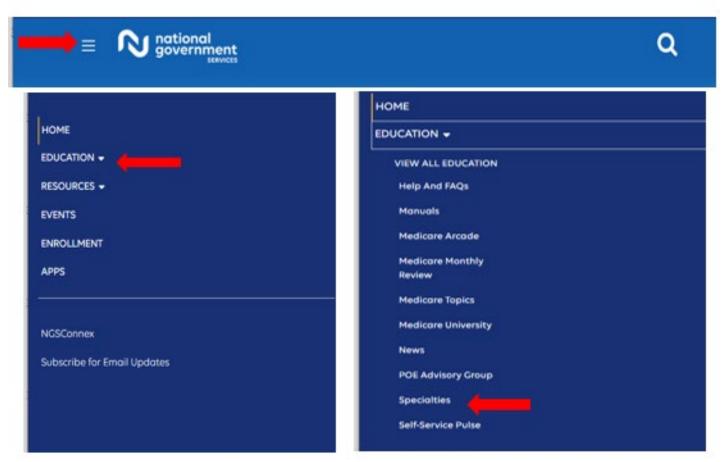


## Podiatry Billing Guide on www.NGSMedicare.com





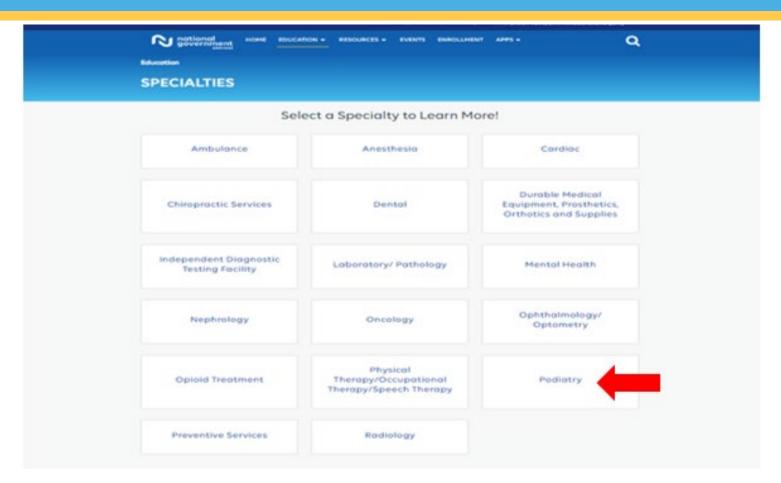
## Podiatry Billing Guide







## Podiatry Billing Guide







## Podiatry Billing Guide

**Education** > Specialties

#### **PODIATRY**

Podiatry Manual

#### Introduction to Podiatry Services

**Provider Oualifications** 

Podiatry Local Coverage Determinations

Podiatry National Coverage Determinations

Modifier Usage

**Podiatry Coding Tips** 

Advance Beneficiary Notice of Noncoverage/National Correct Coding Initiative

Related Content

Related Articles

Podiatry Billing Guide

#### Introduction to Podiatry Services

#### **Foot Care**

#### A. Treatment of Subluxation of Foot

Subluxations of the foot are defined as partial dislocations or displacements of joint surfaces, tendons ligaments or muscles of the foot. Surgical or nonsurgical treatments undertaken for the sole purpose of correcting a subluxated structure in the foot as an isolated entity are not covered.

However, medical or surgical treatment of subluxation of the ankle joint (talo-crural joint) is covered. In addition, reasonable and necessary medical or surgical services, diagnosis or treatment for medical conditions that have resulted from or are associated with partial displacement of structures is covered. For example, if a patient has osteoarthritis that has resulted in a partial displacement of joints in the foot, and the primary treatment is for the osteoarthritis, coverage is provided.



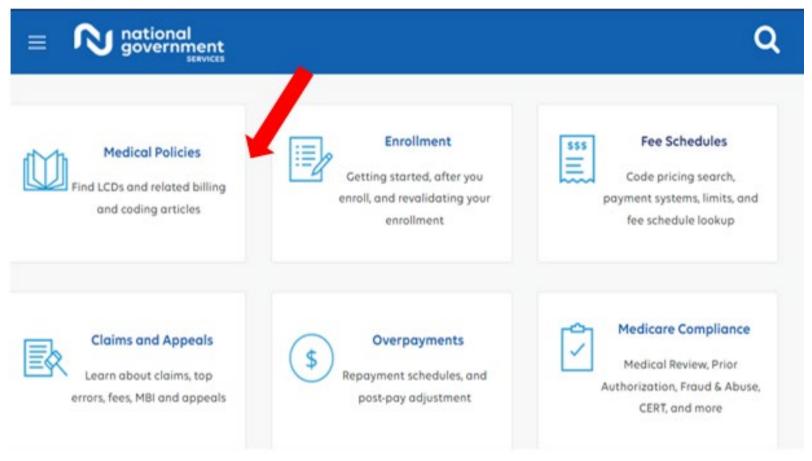


LCD for Routine Foot Care and Debridement of Nails (L33636) & Related Local Coverage Article (A57759)





### **Medical Policies**







### Medical Policies - LCDs



Q

Resources

#### **MEDICAL POLICIES**

#### National Government Services Local Coverage Determinations

Welcome to Medical Policies. Below you will find the <u>LCDs</u>, related billing & coding articles and additional medical policy topics. When entering criteria into the search box, the search results will be conducted within the LCDs and the Medical Policy Articles shown below.

Please note: There are many procedures for which NGS does not have an LCD/Billing and Coding Article. If your search does not return any coverage documents, then NGS does not have a local coverage statement for that procedure.

For additional Medical Policy Topics, refer to the bottom of the page.

[View Draft Policies | View Future Effective LCDs | View Future Effective Billing & Coding Articles | National Coverage Determinations]





### Medical Policies - LCDs

#### National Government Services Local Coverage Determinations

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[View Draft Policies | View Future Effective LCDs | View Future Effective Billing & Coding Articles | National Coverage Determinations]



Search by LCD name, related items, LCD #, CPT/HCPCS Codes, and more

**Local Coverage Determinations** 

Medical Policy Articles

#### **Local Coverage Determinations**

Routine Foot Care and Debridement of

Nails

Related terms: feet, toes, toenails, corns, calluses, trimming of nails, systemic disease L33636

A57759

11055, 11056, 11057, 11719, 11720, 11721, G0127





## Services Considered to be Components of Routine Foot Care

- Routine foot care generally not covered
  - Cutting or removal of corns and calluses
  - Clipping, trimming, or debridement of nails, including debridement of mycotic nails
  - Shaving, paring, cutting or removal of keratoma, tyloma, and heloma
  - Nondefinitive simple, palliative treatments





## Services Considered to be Components of Routine Foot Care

- Other hygienic and preventive maintenance care in the realm of self care
  - Cleaning and soaking the feet
  - Use of skin creams to maintain skin tone of both ambulatory and bedridden patients
  - Any services performed in the absence of localized illness, injury or symptoms involving the foot





## Billing CPT/HCPCS Codes

Code	Description
11055	Paring or cutting of benign hyperkeratotic lesion (EG, corn or callus); single lesion
11056	Paring or cutting of benign hyperkeratotic lesion (EG, corn or callus); 2 to 4 lesions
11057	Paring or cutting of benign hyperkeratotic lesion (EG, corn or callus); More than 4 lesions
11719	Trimming of nondystrophic nails, any number
11720	Debridement of nails(s) by any method(s); 1 to 5
11721	Debridement of nails(s) by any method(s); 6 or more
G0127	Trimming of dystrophic nails, any number





## Medical Record & Claim Documentation





### Podiatry Claim Coding Tips

- **CPT Coding**: Codes 11055, 11056, 11057, 11719, 11720, 11721 and G0127 should be billed with a unit of "1" regardless of the number of lesions or nails treated.
- Modifiers: One of the modifiers listed below must be reported with codes 11055, 11056, 11057, 11719, G0127 and with codes 11720 and 11721 when the coverage is based on the presence of a qualifying systemic condition, to indicate the class findings and site:
  - Modifier Q7: One (1) Class A finding
  - Modifier Q8: Two (2) Class B findings
  - Modifier Q9: One (1) Class B finding and two (2) Class C findings
- Note: If the patient has evidence of neuropathy, but no vascular impairment, the use of class findings modifiers is not necessary.





### Podiatry Claim Coding Tips

- Date Last Seen by Attending Physician
  - ICD-10-CM codes which fall under the active care requirement.
- The approximate date when the beneficiary was last seen by the M.D. or D.O. who diagnosed the complicating condition (attending physician) must be reported in an eight-digit (MM/DD/YYYY) format in Item 19 of the CMS-1500 claim form or the electronic equivalent.
- Name and NPI of the Attending Physician
- The NPI of the attending physician must be reported in Item 19 of the CMS-1500 claim form or electronic equivalent.
- Routine foot care procedures are reimbursable only if the patient is under the active care of an M.D. or D.O. for the treatment and/or evaluation of the complicating disease process during the six-month period prior to the rendition of the routine-type service.





### Podiatry Claim Coding Tips Modifier Usage

- 25 Significant, Separately Identifiable E/M Service by the Same Physician on the Same Day of the Procedure or Other Service
- 24 Unrelated E/M Service by the Same Physician During a Postoperative Period
- 57 Decision for Major Surgery
- 59 Distinct Procedural Service Note: Modifier 59 should not be appended to an E/M service performed on the same date, see modifier 25





# Podiatry and Routine Foot Care Documentation Requirements

It is expected that patient's medical records reflect the need for care/services provided. The listing of records is not all inclusive. Providers must ensure all necessary records are submitted to support services rendered. They may include:

- Operative / procedure report
- Practitioner, nurse, and ancillary progress notes





- Documentation to support a systemic condition, neuropathy, vascular impairment, onychogryphosis and/or onychauxis
- •Evidence to support active care of a qualifying systemic condition within 6-months of rendering foot care services
- •Evidence to support the beneficiary is at significant risk if the service is rendered by anyone other than a DPM, MD, DO, or NPP





- •Clinical evidence of 1) mycotic nails, & 2) marked limitation of ambulation, pain, or secondary infection resulting from the thickening and dystrophy of the infected toenail plate
- Evaluation of foot structure, vascular and skin integrity
- •Debridement of nails with E&M•





- Documentation supporting the diagnosis code(s) required for the item(s) billed
- Beneficiary identification, date of service, and provider of the service should be clearly identified on each page of the submitted documentation
- Documentation to support National Coverage Determination (NCD), Local Coverage Determination (LCD) and/or Policy Article





- Any additional documentation to support the reasonable necessity of the service(s) performed
- Advance Beneficiary Notice
- •Signature log or signature attestation for any missing or illegible signatures within the medical record (all personnel providing services)





- Signature attestation and credentials of all personnel providing services
- •If an electronic health record is utilized, include your facility's process of how the electronic signature is created. Include an example of how the electronic signature displays once signed by the physician





#### Billing and Coding: Routine Foot Care and Debridement of Nails

Expand All | Collapse All A57759









day as a routine root care service is not eligible for reimbarsement unless the Law service is a significant separately identifiable service, indicated by the use and documented by medical records.

#### **Documentation Requirements:**

The patient's medical record must contain documentation that fully supports the medical necessity for services included within the LCD. (See "Indications and Limitations of Coverage.") This documentation includes, but is not limited to, relevant medical history, physical examination, and results of pertinent diagnostic tests or procedures.

Documentation supporting the medical necessity, such as physical and/or clinical findings consistent with the diagnosis and indicative of severe peripheral involvement must be maintained in the patient record.

The clinical documentation must clearly show that the patient's condition warrants a provider rendering these services in accordance with the above instruction, and failure to provide such professional services would be hazardous to the beneficiary due to their underlying medical condition(s). The billed diagnoses should be supported with clinical findings. Failure to properly document the reasoning for the care rendered may result in denial of the claim.

There should be documentation of co-existing systemic illness. The physical examination and findings must be precise and specific, with documentation of the location, appearance, characteristics and symptoms of the nails and/or lesion(s). The procedure note must describe what, how and where the procedures were performed and correlate these treatments to the lesions documented on the physical examination. The procedure note may reference the physical examination when describing the treatment(s) given during the procedure (e.g., left great toe, or right foot, 4th digit.)

There must be adequate medical documentation to demonstrate the need for routine foot care services as outlined in this determination. This documentation may be office records, physician notes or diagnoses characterizing the patient's physical status as being of such severity to meet the criteria for exceptions to the Medicare routine foot care exclusion

Routine identification of fungi in the toenail either by culture or similarly by either nucleic acid probes or amplified probe technique only is medically indicated only when necessary to differentiate fungal disease from psoriatic nail, or when definitive treatment for prolonged oral antifungal therapy has been planned and there must be adequate documentation in the file. If cultures or nucleic acid probes or amplified probe techniques are performed and billed, documentation of cultures or nucleic acid probes or amplified probe techniques and the need for prolonged oral antifungal therapy must be in the patient record and available to Medicare upon request.





### Sample Documentation





#### Good documentation Code 11721

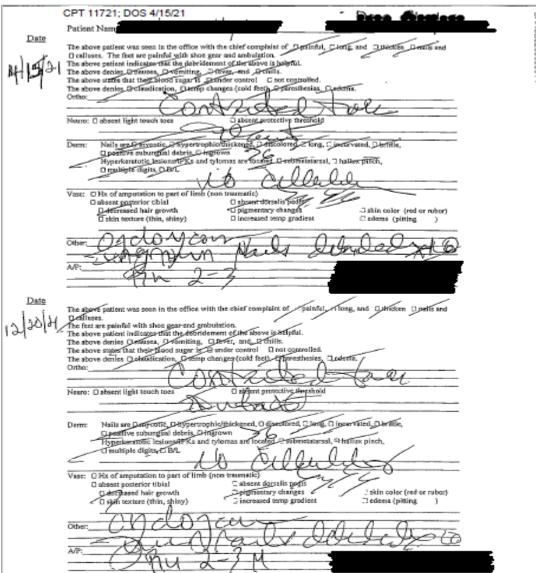
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Signature:										Seed to a service	r Alban Olivbigen	
Electromically signs	d fire	en.	11/18/2004	D .								
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#### Bad documentation Code 11721







#### Good documentation Code 11056

Patient: XXXXX Account No: XXXXX Date: 9/16/2019

This 80 year(s) F presents today complaining of a painful hammertoe deformities of the right, left foot. These deformities have been present for several years gradually becoming worse causing increasing pain when walking, standing and wearing shoe gear. The pain is currently a 5 on a scale of I to 10. Patient has attempted self-treatment in the form of padding, roomy shoe gear and OTC NSAIDs with little if any improvement.

Genitourinary: WNL

Endocrine: WNL

Respiratory: WNL Gl: WNL

Hematologic: WNL Psychiatry: WNL

CVS: WNL

Review of Systems Constitutional: WNL

Eyes: WNL ENTM: WM., Integumentary: WNL

Allergic : WNL Musculoskeletal : i

Musculoskeletal : intermittent pain in ball of right foot

Neurological: WN L
No Active Meds

No Significant Past Medical History No Significant Past Surgical History

NKDA

On exam the patient's right, left foot exhibits flexible hammertoe deformities with bursitis and swelling over the PIPJ's. DIPJ's.

There is no crepitus on ROM. Patient relates that there is pain when pressure is applied to the hammertoes dorsally.

There are painful HD formations on the medial side of #2 left and right foot

Assessment: Hammertoe deformities of the left, right foot.

Synovitis, bursitis of the deformed digits Symptomatic HD formations #2 bilaterally.

Plan: Discuss etiology and treatment options of hammertoe deformity with patient including but not limited to prescription strength NSAID's, accommodative shoe gear, orthosis, cortisone injections, physical therapy and surgery.

The risks benefits and alternatives to these treatment options were explained to the patient.

Debride painful HD formations #2 bilaterally with #10 blade and apply neosporin dispersion dressings. Accommodative shoe gear is also recommended.

PTR 2 months or as needed

Assessment:

Idiopathic peripheral neuropathy bilaterally extending half way up the legs

Plan: Discuss etiology and treatment options with patient including but not limited to prescription strength NSAID's, accommodative shoe gear, orthosis, cortisone injections, physical therapy and surgery.

The risks benefits and alternatives to these treatment options were explained to the patient. Accommodative shoe gear is also recommended.

Signed Electronically By XXXXX on Monday, September 16, 2019 12:03:36 PM (Eastern Daylight Time)





#### Bad Documentation Code 11055

Procedure ( PODIATRY Resident Date of R Diagnosis [] Diabet		Ro Ref	om: ferring Phys . [] Mycotic l		<u>-</u>		_		
Reviewed									
PMHx,									
		M	<b>1edications</b>						
		aı	nd ROS						
FINDINGS:		LEFT	RIGHT	FINDINGS:	LEFT	RIGHT			
SKIN:	TEMPERATURE			ARTERIAL	DP PULSE				
	FUNGAL INFECTION				PT PULSE	4			
	DRY SKIN			VENOUS	VARICOSTIES				
	CORNS Location				STASES				
	CALLUSES Location			EDEMA PITTING					
	HAIR				NON.PITTING				
	SKIN TEXTURE			ULCERATIONS:					
	CYANOSIS			NEURO	PARESTHESIA				
	RUBOR				MOTOR DEFICIT				
NAILS:	LONG		12345		BURNING				
AFFECTED	DYSTROPHIC	12345	12345		SENSORY DEFICIT				
NAILS	HYPERTROPHIC		12345	$\overline{}$	PERIPHERAL NEUROPATHY				
	DISCOLORED	12345	12345	AMPUTATIONS (Specify)					
	SUBUNGUAL DEBRIS	12345	12345						
	PAIN UPON PALPATION	12345	12345	DEFORMITIES HALLUX VALGUS HAMMER					
					TOES OTHER				

DIAGNOSIS: [ ] BVD [ ] Onych	omycosis [ ] Long Nails [ ] Diabetes [ ] Xerosis [ ] Tinos [ ]Other:	a Pedis
PLAN OF CARE/ RECOMM	ENDATIONS:   Evaluation [ ] Debrided Nails x	
[ ] Recommend Daily moisturiz [ Monitor pressure areas.	zer w/ Amlactin or similar to decrease risk of fissures.	
[] Recommend Daily moisturiz [] Monitor pressure areas. Other:	zer w/ Amlactiu or similar to decrease risk of fissures.  MONTHS [ ] Other:	
[] Recommend Daily moisturiz [] Monitor pressure areas. Other:	zer w/ Amlactiu or similar to decrease risk of fissures.	_

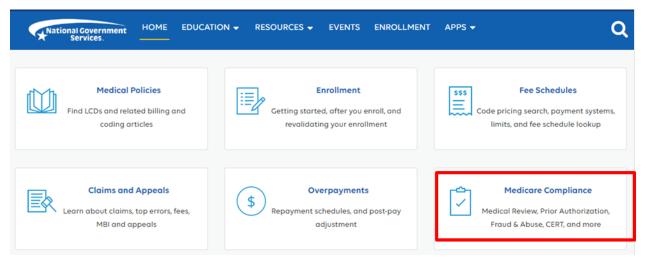


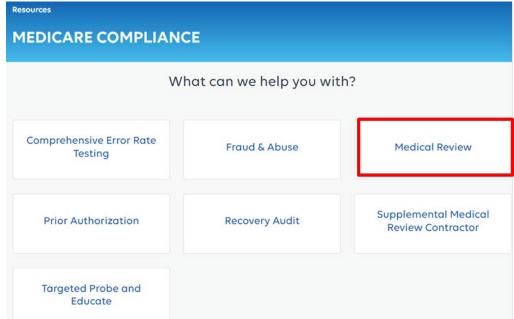
# Medical Review – Targeted Probe & Educate (TPE)





#### Medical Review









# Medical Review

Medical Review Portal in NGSConnex

What is the Targeted Probe and Educate?

Address Corrections for Providers

Additional Developmental Request Letters Overview

How to Find and Respond to TPE ADR

Methods for Submitting an ADR

Results Letters

Sample TPE Notification Letter

Tips for Common Issues

Medical Documentation Signature Requirements

Part B Frequently Used Denial Reasons

Appeals



#### What is the Targeted Probe and Educate?

As directed by <u>CMS</u>, effective 10/1/2017, National Government Services Medical Review transitioned all lines of business to a <u>TPE</u> strategy. The purpose of this transition is to reduce costs related to improper payments and appeals, therefore reducing provider burden through one-on-one help.

Home health and SNF demand bill review are CMS mandated reviews and will not transition to TPE.

Providers selected for TPE will receive a notification letter from us (enclosed in a pink envelope) via <u>USPS</u>. The notification letter will provide details about TPE, it will also include our educational email address. In addition, we are asking providers to notify us using the shared mail box, of a delegated contact associate from their facility who could answer any questions we may have regarding their TPE review, requests for additional information and serve as a contact name for our TPE correspondence. Providers are requested to submit the contact information to our shared email address and include the contact name, provider name, provider number, email address and phone number.

#### **Key Elements of TPE**

- Up to three rounds of prepayment TPE. If the provider's error rate remains high upon completion of the
  first round, then the provider is retained for the second and, potentially, a third round of review.
  - Automated reviews and prior authorization directed by CMS are outside of the TPE strategy.
  - Note that any reviews or pilots otherwise mandated by CMS are excluded from this change.
- Providers with a continued high error rate after three rounds of TPE will be referred to CMS for additional
  action.
- Your MAC will select the topics for review based upon existing data analysis procedures.
- The claim sample size for each round of probe review is limited to a minimum of 20 and a maximum of 40 claims.



## JK Targeted Probe and Educate

### Targeted Probe and Educate: Medical Review Topics

Topic	CPT Code
Paring or Cutting of Benign Hyperkeratotic Lesion	11055, 11056, 11057
Vitamin D Assay	82306
Trimming of Nondystrophic Nails and/or Nail Debridement	11719, 11720, 11721
Hyaluronan or Derivative, Gel-One or Monovisc, for Intra-Articular Injection	J7326, J7327, 20610, 20611
Breast Ultrasound	76641
Botox (Botulinum Toxins)	J0585, 64612, 64615
Extracapsular Cataract Removal	66984
Psychiatric Diagnostic Evaluation	90791
Psychotherapy	90837
Outpatient Physical Therapy, Occupational Therapy, and/or Speech Language Pathology	All therapy codes when billed with KX modifier





#### Resources

- Medical Policy Center Part B
- LCD for Routine Foot Care and Debridement of Nails (L33636)
- Local Coverage Article for Billing and Coding: Routine Foot Care and Debridement of Nails (A57759)
- Local Coverage Article for Removal of Benign Skin Lesions (A54602)
- LCD Incision and Drainage (I & D) of Abscess of Skin, Subcutaneous and Accessory Structures (L33563)
- CMS IOM Publication 100-04, Medicare Claims Processing Manual,
   Chapter 12, Sections 30.6.1, 30.6.6, 30.6.14, 30.6.14.1 and 40.4
- Medicare Coverage Database
- PTP Coding Edits | CMS





### Billing Tips to Avoid Costly Appeals





#### Specific Items to Look For

- ICD-10 codes that support medical necessity
  - There may be multiple groups of ICD-10 codes
  - It is important to read the narrative at the beginning of each ICD-10 group to understand which CPT codes apply to the list of ICD-10 codes





# ICD-10 Codes that Support Medical Necessity

- Group 1 Paragraph
  - Codes: 11055, 11056, 11057, 11719, 11720, 11721 and G0127
- Group 1 Medical Necessity ICD-10 Codes Asterisk Explanation
  - \* For these diagnoses, the patient must be under the active care of a doctor of medicine or osteopathy (MD or DO) for the treatment and/or evaluation of the complicating disease process during the six month period prior to the rendition of the routine-type service





## Treatment of Mycotic Nails, Onychogryphosis or Onychauxis

- Codes: 11719, 11720, 11721 and G0127
- In the absence of a systemic condition or where the patient has evidence of neuropathy, but no vascular impairment, for which class findings modifiers are not required these ICD-10 CM codes must be reported as primary
  - B35.1 Tinea unguium
  - L60.2 Onychogryphosis
  - L60.3 Nail dystrophy
- The diagnosis representing the patient's symptom must be reported as the secondary ICD-10-CM code
  - Refer to Group 3 for the secondary ICD-10-CM codes required for coverage





#### Group 4 Paragraph

- 11055, 11056, 11057, 11719, 11720, 11721 and G0127
- The ICD-10-CM codes in the Group 4
   paragraph represent those diagnoses where
   the patient has
  - Evidence of neuropathy
  - No vascular impairment
  - Class findings modifiers are not required
    - Refer to LCD in Group 4 codes





#### Claim Submission Requirements

- Date last seen by primary physician
  - The approximate date when the beneficiary was last seen by the MD/DO who diagnosed the complicating condition must be reported in an eight-digit format in Item 19 of the CMS-1500 claim form or the electronic equivalent





### Billing Tips

- Procedure codes may be subject to NCCI edits, prior to billing Medicare refer to <u>CMS National Correct Coding</u> <u>Initiatives Edits</u>
- A claim submitted without a valid ICD-10-CM diagnosis code will be returned to the provider as an incomplete claim under Section 1833(e) of the Social Security Act
- The diagnosis code(s) must best describe the patient's condition for which the service was performed
- For diagnostic tests report the result of the test if known; otherwise the symptoms prompting the performance of the test should be reported





### Billing Tips

- ABN guidelines
  - An ABN may be used for services which are likely to be noncovered, whether for medical necessity or for other reasons
    - Refer to <u>CMS IOM Publication 100-04</u>, <u>Medicare Claims Processing</u> <u>Manual</u>, <u>Chapter 30</u>, for complete instructions
  - MLN® Educational Tool: <u>Advance Beneficiary Notice of</u> <u>Non-coverage Interactive Tutorial - ICN MLN909183</u>





# Issuing a Voluntary Advance Written Notice of Noncoverage as a Courtesy

- You are not required to notify the beneficiary before you furnish an item or service Medicare never covers or is not a Medicare benefit
- As a courtesy, you may issue a voluntary notice to alert the beneficiary about their financial liability
- Issuing the notice voluntarily has no effect on financial liability, and the beneficiary is not required to check an option box or sign and date the notice
  - MLN® Booklet <u>Items & Services Not Covered Under Medicare</u>





#### Documentation Requirements

- Refer to the LCD for documentation requirements specific to the service being rendered and billed
- Document physical and/or clinical findings consistent with the diagnosis and indicative of severe peripheral involvement
- Physical findings and services must be precise and specific (e.g., left great toe, or right foot, 4th digit)
- Documentation of coexisting systemic illness should be maintained





#### **Utilization Guidelines**

- Routine foot care services are considered medically necessary once in 60 days
- More frequent services will be considered not medically necessary
  - 60-day calculations are available
    - Podiatry Calculator
- Services for debridement of more than five nails in a single day may be subject to special review





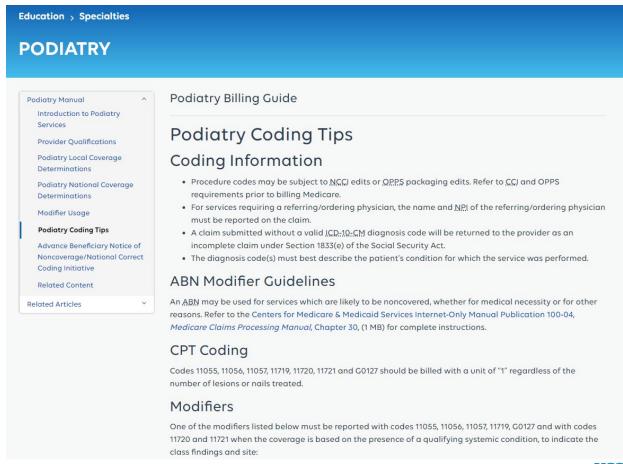
### Global Surgery Rules

- The global surgery rules will apply to routine foot care procedure codes 11055, 11056, 11057, 11719, 11720, 11721 and G0127
- As a result, an E/M service billed on the same day as a routine foot care service is not eligible for reimbursement unless the E/M service is a significant separately identifiable service, indicated by the use of modifier 25, and documented by medical records
- If the patient has evidence of neuropathy BUT no vascular impairment, the use of class findings modifiers is not necessary





### Podiatry Coding Tips







## How Providers Can Avoid Costly Appeals

- Verify procedure code (s) are appropriate based on medical records
- Use modifiers when applicable
- Number of service(s) and billed amount for each service is correct
- Date last seen by primary physician
  - The approximate date when the beneficiary was last seen by the MD/DO who diagnosed the complicating condition must be reported in an eight-digit format in Item 19 of the CMS-1500 claim form or the electronic equivalent
- NPI of the attending physician
  - The NPI of the attending physician must be reported in Item 19 of the CMS-1500 claim form or the electronic equivalent
  - If this information is not entered on the CMS-1500 claim form/electronic equivalent, it is considered "missing information" and the claim will be returned as unprocessable which assigns responsibility to the provider (CO)
- Use the Extra Narrative Data segment (Loop 2300/2400) of the ANSI ASC X12 837
   Versions of an electronic claim when needed
- Verify primary payer data





# Local Coverage Determinations (LCDs)





#### National Government Services Local Coverage Determinations

Welcome to Medical Policies. Below you will find the <u>LCDs</u>, related billing & coding articles and additional medical policy topics. When entering criteria into the search box, the search results will be conducted within the LCDs and the Medical Policy Articles shown below. For additional Medical Policy Topics, refer to the bottom of the page.

[View Draft Policies | View Future Effective LCDs | View Future Effective Billing & Coding Articles | National Coverage Determinations]



Search by LCD name, related items, LCD #, CPT/HCPCS Codes, and more

**Local Coverage Determinations** 

**Medical Policy Articles** 

#### Local Coverage Determinations

LCI	:D	LCD#	Billing and Coding #	Response to Comments	Related CPT/HCPCS Codes
	utonomic Function Testing elated terms: tilt table, sudomotor	L36236	A57024	A54403	95921, 95922, 95923, 95924, 95943
Tes Rei	type Natriuretic Peptide (BNP) esting elated terms: congestive heart ilure, acute dyspnea	L33573	A56826		83880





# Additional Medical Policy Topics

Conflict of Interest
Disclosure

Contractor Advisory
Committee (CAC)

Investigational Device Exemption Request

LCD Open Meetings

LCD Reconsideration
Process

Medical Policy Contact
Information

New LCD Request Process





#### New LCD Request Process (A56198)

- Request considered in our jurisdiction from:
  - Beneficiaries residing or receiving care
  - Healthcare professionals
  - Any interested party
- Request should include:
  - Language that requestor wants included in the new LCD
  - Justification supported by peer-reviewed evidence
  - Full copies of published evidence to be considered
  - Information that addresses the relevance, usefulness, clinical health outcomes or medical benefits
  - Information that fully explains the design, purpose and/or method
- An informal meeting may be requested for discussion of the potential LCD
  - Submit via e-mail





#### New LCD Request Process

- Request can be sent via e-mail, facsimile or written letter
  - Email: NGSnewlcdrequest@anthem.com
  - Fax: (317) 595-4334
    - Attention: New LCD Request
  - Mail:
    - National Government Services, Inc. Medical Policy Unit Attention: New LCD Request

P.O. Box 7108 Indianapolis, IN 46207-7108





# Article for LCD Reconsideration Process (A52842)

- Requesting a revision to a <u>final</u> LCD
- Submit written request
- Identify language that requestor wants added/deleted from LCD
- Copies of published authoritative evidence
  - Scientific data or research studies published in peer-reviewed medical journals not previously reviewed or listed in sources of information
  - Consensus of expert medical opinion (recognized authorities in the field)
  - Medical opinion derived from consultations with medical associations or other healthcare experts





#### Reconsideration Process

- Submission of electronic request is preferred
  - Email: NGS.lcd.reconsideration@anthem.com
  - Fax: (317) 595-4334
- Mail to:
  - National Government Services, Inc.

Medical Policy Unit

Attention: LCD Reconsideration Request

P.O. Box 7108

Indianapolis, IN 46207-7108





### Requesting Addition of ICD-10 Code

- Providers may request that an LCD be revised to add coverage for additional diagnosis codes
- Does not qualify as a reconsideration
- Can send a request to
  - ✓ Email: NGS.lcd.reconsideration@anthem.com
- Include clinical rationale if no peer-reviewed literature is available
  - Remember no PHI or PII can be sent electronically



## LCD Open Meetings

- Held for each LCD development cycle
- Notice of meeting is posted with location and time of meetings about one month in advance
- Medical Policy Section of the Web site
- Open to the public
- In person or teleconference participation available





## Medical Policy Unit Contact

- Clinical issues related to Medicare coverage
  - Submit to our Contractor Medical Director
    - Email: NGSCMD@elevancehealth.com
- General inquiries related to Medicare coverage, local and national coverage determinations, billing and reimbursement must be directed to our Provider Contact Center
  - JK: 866-837-0241
  - J6: 866-234-7340







## **Preventive Services**





#### Preventive Services Educational Tool

- Learn About Codes
- Who is Covered
- Frequency
- What the Beneficiary Pays
- ICD-10-CM Codes





# MLN Educational Tool – Preventive Services Chart (ICN 006559)

Alcohol Misuse Screening &  Counseling ①	Annual Wellness Visit ①	Bone Mass Measurements	Cardiovascular Disease Screening Tests	Cervical Cancer Screening	Colorectal Cancer Screening	Counseling to Prevent Tobacco Use <b>T</b>
Depression Screening (T)	Diabetes Screening	Diabetes Self-Management Training (T)	Flu Shot & Administration	Glaucoma Screening	Hepatitis B Screening	Hepatitis B Shot & Administration
Hepatitis C Screening	HIV Screening	IBT for Cardiovascular Disease T	IBT for Obesity (T)	Initial Preventive Physical Exam	Lung Cancer Screening (T)	Mammography Screening
Medical Nutrition Therapy (T)	Medicare Diabetes Prevention Program	Pap Tests Screening	Pneumococcal Shot & Administration	Prolonged Preventive Services ①	Prostate Cancer Screening	STI Screening & HIBC to Prevent STIs <b>T</b>
Screening Pelvic Exams	Ultrasound AAA Screening					



FΔΩe

Quick Start

▲ Advance Health Equity

MLN006559 September 2022





#### Thank You!

• Questions?





